

IKAWA FOR PROFESSIONALS - APP 2.3

USER ACCOUNT

IKAWA has upgraded the database that serves the Pro App and it is now cloud based.

You can still log in to your account, and restore backups as before, but now you can also access roast data (profiles and roast log) from different devices.

After updating your IKAWA Pro app, you will be asked to log in again to your account. If you need to reset your password this is straight forward, but check your junk mail inbox for the email.

We recommend it should be used more of a 'backup' than a way to share roast history across multiple devices.

ABOUT BACKUPS

Backups are created once per day that the app is used, and contain info about i) date of backup ii) device name. This is so that you can keep track of where the roast profiles have come from. See footnote about changing device name¹

An additional backup is made on the device when you restore a different backup. This includes the time of backup as well as date and device name.

When a device installs a backup, it automatically backs up the roast data that is currently on the device, so you can reset that information afterwards. This is designed to allow the user to revert the device to 'how it was before'.

It's not like logging in to dropbox and accessing everything from everywhere:

When a user restores a backup, the roast history on the device WILL be replaced by the roast history from the backup selected, but does NOT combine roast history on both devices.

RECOMMENDED USE

- Log in as normal to your Device A and stay in logged in. Don't think about it.
- Occasionally, if you want to access your roast history on another device (Device B), log in to the new device, and restore the latest backup from Device A
- When you've finished using Device B
 - o email any roast profiles or roast log data from that Device B to yourself so you can access it later.
 - o Restore Backup from Device B, use the one dated on the time and date when you restored your old backup from Device A. This will reset the device to how it was before you used it.
 - o If you don't do this, your roast history will remain on the device, even when you log out.

¹ setting device name on iPad: Settings > General > About > Name

You can still use any device without logging in.

TO ACCESS ROAST DATA FROM A DIFFERENT DEVICE:

1. User must have an account, and be logged in on their normal device.
2. Log use same log-in detail on new device
3. User goes to Account > Restore Backup.
4. A list of backup options will display. User should select the backup according to date they want.

TO RESET A DEVICE TO 'HOW IT WAS' BEFORE YOU LOGGED IN:

- While still logged in to the device, go to Accounts > Restore Backup
- Select the backup option relating to the device you are using, at the time and date when you restored the other backup originally
- Then log out.



If you have any questions or feedback, please contact support@ikawacoffee.com